

		Price Ag	reement Quote			
Company Name:	Santa Fe County Fire		Start Date:		7/1/2019	
Billing Address:	#35 Camino Justicia		Renewal Date:		6/30/2020	
City / State:	Santa Fe, New Mexico		Term:		12 Months	
Phone Number:			Fax Number			
Contact Name:	Steve Moya		Email Address:	smova@sa	antafecountynm.gov	
NEW CONTRACT	ADDITION TO	O EXISTING	G CONTRACT		_ SUPERCEDES CONTRACT _	x
	Please indicate (X) the paym	ent cycle you wo	uld like to	receive,	
	Monthly				\ /	
CLIENT	CLIENT: Santa Fe County Fire ADVANCED COMMUNICATIONS & ELECTRONICS, INC.					
Signature:	Hatherin M	ill.	-			
Name:	Katherine M.	iler	20	Ву:	Ben Lucero	
Title:	Janta Fe Count	mai	rager	Title:	Service Manager	
Date Signed:	12.5.19		,	Address: Phone:	2417 Baylor SE Albuquerque, NM 87106 (505) 244-3321	
Am In Or 120H(Priced in Accordan	Approved as to form Santa Fe County Attorney By: A Hunta n Beright State of NM Price Agre		/ <i>3/4//9</i> :000-16-00014A	Fax:	(505) 244-3675	
Monthly Subtotal Gross Receipts Tax Total Monthly Amo Total Quarterly Am Total Annual Amou	unt ount		\$2,114.65 \$164.63 \$2,306.16 \$6,837.83 \$27,351.30			



SERVICE AGREEMENT

To: Santa Fe County Fire Department Price agreement quote Effective Date: 7/1/2019 Renewal Date: 6/30//2020

From: Advanced Communications & Electronics, Inc. 2417 Baylor SE Albuquerque, NM 87106 505-244-3321

Priced in Accordance with State of NM Price Agreement 70-000-16-00014AB

			Service Location			2019/2020 Agreement	
Item	Quantity	Description	Site	Location	6 2 - 14 - 14	Discounted Per Unit	
1	1	GTR8000 Fire 1 Repeater			Per Unit		Extended
2	1	Quantar Fire 2 Repeater	Tesuque Tesuque	State Building	\$135.29	\$122 99	\$122.99
3	- 1	Quantar Base Station Fire	Tesuque	State Building	\$135.29	\$122.99	\$122.99
4	1	Quantar Base Station Fire	Tesuque	State Building State Building	\$135.29	\$122.99	\$122.99
5	i	EMR Multicoupler/Combiner Fire	Tesuque		\$135.29	\$122.99	\$122.99
8	- 1	ICOM Repeater w/MDC Fire	Tesuque	State Building	\$14.03	\$12.75	\$12.75
7	1	Quantar Repeater Fire	Edgewood	Tesuque Radio	\$104.06	\$94.60	\$94.60
8	1	Quantar Repeater Fire	Edgewood	Equipment Shelter	\$135.29	\$122.99	\$122.99
9	- 1	TX/RX Multicoupler/Combiner Fire		Equipment Shelter	\$135,29	\$122 99	\$122.99
10	4	TX/RX Multicoupler/Combiner Fire	Edgewood	Equipment Shelter	\$14.03	\$12.75	\$12.75
11	1		Edgewood	Equipment Shelter	\$14.03	\$12,75	\$12.75
12		Quantar Repeater Fire Quantar Repeater Fire	Nambe	Equipment Sheller	\$135.29	\$122,99	\$122.99
13			Nambe	Equipment Shelter	\$135.29	\$122,99	\$122.99
14	1	TX/RX Multicoupler/Combiner Fire	Nambe	Equipment Shelter	\$14.03	\$12.75	\$12.75
15		TX/RX Multicoupler/Combiner Fire	Nambe	Equipment Shelter	\$14.03	\$12.75	\$12.75
16	1	Quantar Repeater Fire	Goldmine	Equipment Shelter	\$135.29	\$122.99	\$122.99
17	1	Quantar Repeater Fire	Goldmine	Equipment Shelter	\$135.29	\$122.99	\$122.99
18	1	TX/RX Multicoupler/Combiner Fire	Goldmine	Equipment Shelter	\$14.03	\$12.75	\$12.75
	1	TX/RX Multicoupler/Combiner Fire	Goldmine	Equipment Shelter	\$14.03	\$12.75	\$12,75
19	1	Misc Repeater Fire	State Pen	Equipment Shelter	\$104.06	\$94.60	\$94.60
20	1	Edgewood Tower Fire	Edgewood	Edgewood	\$77.78	\$70.71	\$70.71
21	1	Edgewood Generator Fire	Edgewood	Edgewood	\$102.02	\$92.74	\$92.74
22	1	Goldmine Tower Fire	Goldmine	Goldmine	\$77.78	\$70.71	\$70.71
23	1	Goldmine Generator Fire	Goldmine	Goldmine	\$102.02	\$92.74	\$92.74
24	1	Nambe Tower Fire	Nambe	Nambe	\$77.78	\$70.71	\$70.71
25	1	Nambe Generator Fire	Nambe	Nambe	\$102.02	\$92.74	\$92.74
26	1	Preventive Maintenance Fire	Various	Various	\$127.52	\$115.92	\$115.92
				Optional- \$25 monthly service fee for billing (waived if billed			
		6.44-4-1		quarterly or annually)			\$300.00
		Subtotal					\$2,114.65
		Gross Receipts Tax (7.875%)	<u> </u>				\$164,63
		Total Monthly Amount					\$2,306,16
		Total Quarterly Amount					\$6,837.83
		Total Annual Amount			-		\$27,351,30



Service Level Agreement for Santa Fe Fire Statement of Work

Equipment Sites: Tesuque, Edgewood, Nambe, Goldmine and State Pen

Advanced Communications and Electronics, Inc. (hereafter referred to as Advanced) and Santa Fe
Fire Department have agreed that Advanced will provide maintenance services at the above
referenced sites.

2. General

Advanced services at the above listed sites will consist 12 months (7/1/2019-6/30/2020) of preventative maintenance, emergency call-out response, & updating of as-built documents. Response to emergency call-out maintenance services and restoral time will be of critical importance. Advanced will respond to system outages based on level of severity, see Section 7 for Severity classifications.

For 24-hour emergency service, please use the following numbers

Albuquerque and North/Central/East New Mexico

505-244-3321

When dialing after hours you will be prompted to enter a 6 for the Albuquerque on call technician. You will then be prompted to leave a brief message with your name and call back number. The technician will then be notified of the call immediately and will return your call promptly. If you do not get a return phone call within 30 minutes, please call our service manager at 505-934-0294.

3. Maintenance Requirements

- a. Advanced will:
 - Respond to Santa Fe County Fire Department authorized representative on all maintenance activities.
 - Coordinate all maintenance and emergency call-outs with Santa Fe County Fire Department.
 - iii. Follow established equipment repair and replacement procedures.
- b. Technicians:
 - Technicians will be dispatched as soon as possible after notification from authorized Santa Fe County Fire Department representative. On site Arrival will be in accordance with Section 7, Severity codes.
 - ii. Responding technician, upon completion of trouble repair, will perform any required routine/preventative maintenance and testing of equipment on site.
 - iii. Spare parts required for services will be provided to Advanced and replenished from designated supply points.
 - Technicians will ship used and replaced parts to Depot as directed by Advanced Management. Shipments will be made within 48 hours of restoration services.
 - Advanced technicians will provide services in accordance with acceptable safety practices.
- c. Equipment to be Maintained
 - i. See attached equipment/pricing breakdown

4. Test Equipment & Tools

Advanced will provide all special test equipment and associated tools of a non-standard nature to the technician to be used on this contract. Technician shall provide all standard tools and standard test equipment required to perform the services as described herein.





5. Performance Standards

All work performed under this contract will be subject to inspection or review by Santa Fe County Fire Department for acceptable performance. In case any work items are found to be defective or not in compliance with the requirements of this contract shall be corrected at no cost to Santa Fe County Fire Department. Advanced shall perform services so that the sites are maintained in a clean and orderly manner. Advanced will perform work only on designated equipment and interconnects. In return for those services, Santa Fe County Fire Department agrees to pay the rates found in service agreement Equipment price list.

6. Exclusions

- Replacements of antennas are not covered under this agreement. Advanced will troubleshoot the antennas. If antennas are found to be bad, Advanced will send Santa Fe County Fire Department a proposal for replacement.
- Weather related failures i.e. (lightning strikes, floods, tornado, wind damage, etc.) are not covered under this agreement. Advanced will provide Santa Fe County Fire Department with appropriate proposals to perform repairs.
- c. Acts of vandalism at sites i.e. (copper theft, cutting of coaxial cables, etc.) are not covered under this agreement. Advanced will provide Santa Fe County Fire Department with the appropriate proposals to bring sites back to specifications.
- d. Acts of vandalism on the equipment shelter are not covered in this agreement. Advanced will provide the appropriate proposals to bring site back to specification.
- e. Use of snowcat in winter months and boom truck (if needed) will be quoted to Santa Fe County Fire Department
- f. Replacements of batteries are not covered under this agreement. Advanced will troubleshoot batteries. If batteries are found to be bad, Advanced will send Santa Fe County Fire Department a proposal for replacement

7. Severity Codes

- Severity 1 Major system failure. Dispatched 7 x 24 x 365 days within 4 hours of notification.
- Severity 2 Significant system impairment. Dispatched 8:00am 5:00pm, Monday Friday, standard business days.
- Severity 3 Technical question, upgrades or intermittent problems. Work to be scheduled based on technician availability.

8. Annual Preventative Maintenance shall consist of:

- a. Antennas will be tested to ensure they perform to specifications
- b. Ensure that RF cables perform to specifications by sweep test.
- c. All radios will be tuned and aligned to manufacturers specifications.
- d. Test all bi-directional amplifiers to ensure they pass all manufacturers tests
- e. Check and adjust rectifier voltages (if needed).
- f. Check batteries.
- g. Test all consoles and remotes for correct line levels.
- h. Test and tune (if necessary) all duplexers and/or combiners.
- As-built documentation revisions will be made after each annual preventative maintenance visit.





Equipment List

Quantity	Description	Site	Location
1	Quantar Fire 1 Repeater	Tesuque	Tesuque Radio
1	Quantar Fire 2 Repeater	Tesuque	State Building
1	Quantar Base Station Fire	Tesuque	State Building
1	Quantar Base Station Fire	Tesuque	State Building
1	EMR Multicoupler/Combiner Fire	Tesuque	State Building
1	ICOM Repeater w/MDC Fire	Tesuque	State Building
ŀ	Quantar Repeater Fire	Edgewood	Equipment Shelter
I	Quantar Repeater Fire	Edgewood	Equipment Shelter
1	TX/RX Multicoupler/Combiner Fire	Edgewood	Equipment Shelter
1	TX/RX Multicoupler/Combiner Fire	Edgewood	Equipment Shelter
1	Quantar Repeater Fire	Nambe	Equipment Shelter
1	Quantar Repeater Fire	Nambe	Equipment Shelter
1	TX/RX Multicoupler/Combiner Fire	Nambe	Equipment Shelter
l	TX/RX Multicoupler/Combiner Fire	Nambe	Equipment Shelter
1	Quantar Repeater Fire	Goldmine	Equipment Shelter
1	Quantar Repeater Fire	Goldmine	Equipment Shelter
1	TX/RX Multicoupler/Combiner Fire	Goldmine	Equipment Shelter
I	TX/RX Multicoupler/Combiner Fire	Goldmine	Equipment Shelter
l	Misc Repeater Fire	State Pen	Equipment Shelter
1	Edgewood Tower Fire	Edgewood	Edgewood
1	Edgewood Generator Fire	Edgewood	Edgewood
1	Goldmine Tower Fire	Goldmine	Goldmine
1	Goldmine Generator Fire	Goldmine	Goldmine
1	Nambe Tower Fire	Nambe	Nambe
1	Nambe Generator Fire	Nambe	Nambe

