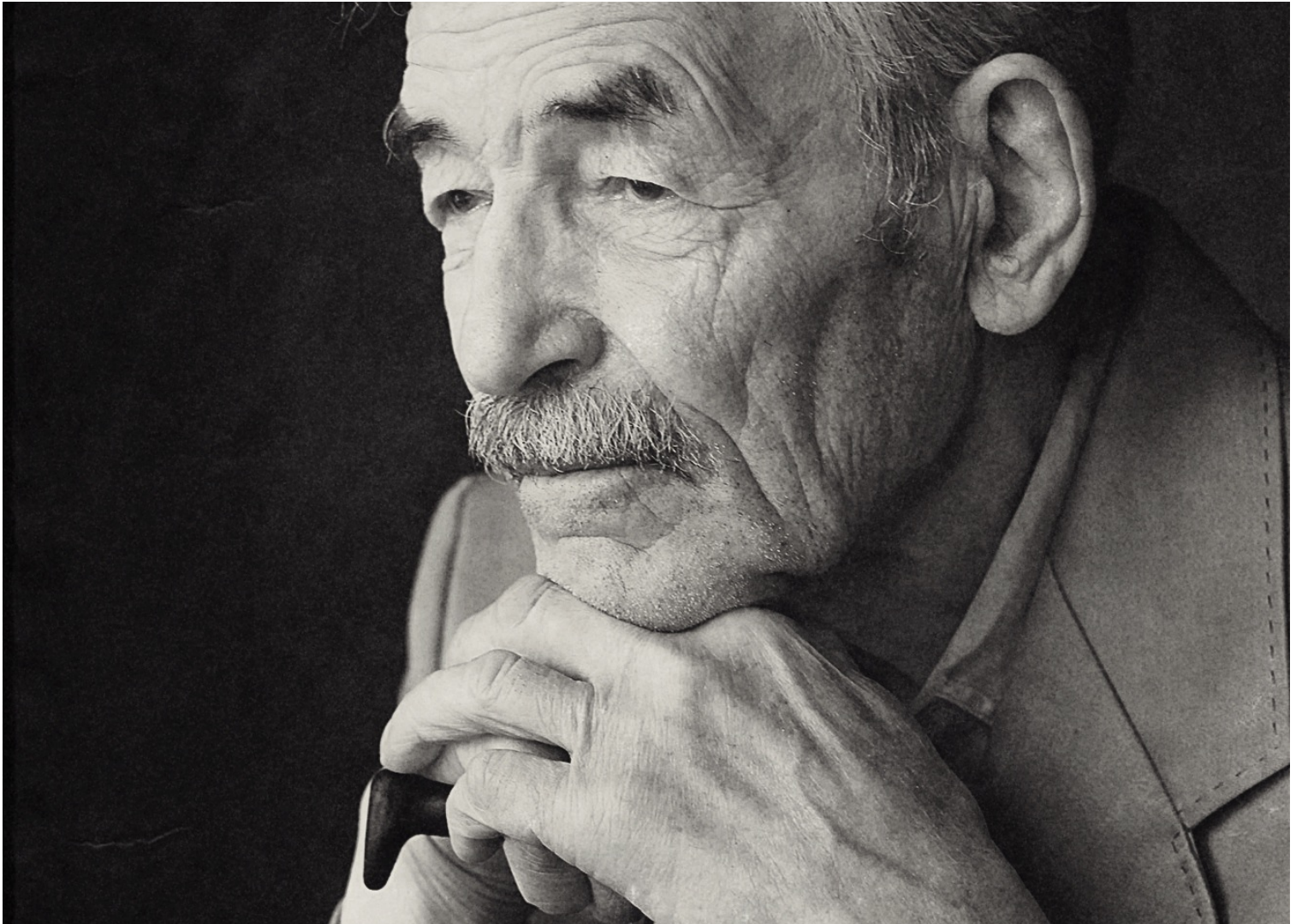

SANTA FE COUNTY



ACCOUNTABLE HEALTH COMMUNITY

We are building a system that helps residents navigate community services and offers providers access to data and information to better serve residents, improve health and reduce health care costs.



Spring winds have kicked up a whirlwind of Accountable Health Community activity in Santa Fe County. Clinics, health care providers, community and social service organizations, and residents have been invited to share their experience of health and health care services county-wide, and the challenges and barriers people face in accessing services.

What are your experiences with health and health care in Santa Fe County? This question is being asked throughout the County. From Edgewood to Chimayo, at Pete's Place and the Southside Public Library, young mothers, seniors, individuals and families are responding.

Eight Town Hall meetings, provider group discussions and key informant interviews are identifying service gaps and highlighting existing resources. Having a diverse set of resources is key for a thriving community. Recognizing our strengths, assets and uniqueness offers an opportunity for innovation as we work together to make our community a healthy and vibrant place for everyone to live.

Let's think differently! How can different sectors from the community tackle issues related to safe housing, reliable transportation and access to nutritional food? Creative alliances between service organizations, businesses, city and county governments, and volunteers can address priorities and needs in surprising and effective ways.

Building partnerships that are responsive to the needs of a couch surfing youth with a behavioral health diagnosis, a homeless young pregnant woman or a widowed senior with chronic disease strengthens our community. Reporting and sharing challenges and success by using technology and data will help inform stakeholders of progress and keep people connected to the efforts of the Accountable Health Community.

Regarding data, in addition to the gap analysis coordinated by Hyde and Associates, Hillary Hamlin of HealthCare Perspectives is currently conducting an Information and Technology Analysis. While visiting clinics and organizations contracted with Santa Fe County Community Services Department, and some who are not, she is asking what data is collected and with what systems. Noting the data systems partners already use, the goal is to create greater information sharing regarding social needs of individuals served as well as greater connectivity among agencies.

Did you know there are multiple definitions for homelessness? How can we best coordinate services for an individual when there may be 5 or even 10 case managers from a variety of community organizations involved? We are exploring the use of common definitions, identifying a standard assessment to screen and report on social determinants of health, and adopting a data system to collaborate and share information in real time.

What have we learned so far? People are interested in sharing resources, and working in collaboration with others. There is need for more housing for individuals with no or low incomes, better coordination of services, and more behavioral health treatment options. We know data is collected via a number of databases and more likely than not organizations have multiple systems to collect and report data to multiple funding sources. Screening for

social determinants of health; safe and reliable housing, food, transportation, utilities; literacy and education; and income support are being asked in multiple ways by multiple entities.

What's next? We are spending the next two months asking questions, listening, exploring options and working to align community partners toward a shared vision of a healthier Santa Fe County. We are engaged in discussions that identify ways to reduce reporting requirements while continuing to track health indicators, funding that provides flexibility and rewards for improved health outcomes, and data systems that tell the story of individual successes or flag challenges in the system.

And what can you do? Please forward information about the Town Halls to people in your neighborhood, faith community, and work place. Invite people to respond to the question: *What are your experiences with health and health care in Santa Fe County?*

GENERAL HEALTH/SENIOR ISSUES

Ken and Patty Adam Senior Center
16 Avenida Torreon
Santa Fe, 87508
March 21, 12:30-2:30 pm

SENIOR ISSUES

Chimayo Senior Center
354 Juan Medina Road
Chimayo, 87522
March 28, 12:30-2:30 pm

GENERAL HEALTH ISSUES

Pojoaque Middle School Auditorium
1574 NM-502
Santa Fe, 87506
April 5, 3:15 to 5:15 pm

GENERAL HEALTH/SENIOR ISSUES

Edgewood Senior Center
114 Quail Trail
Edgewood, 87015
April 13, 12:30 to 2:30

SPANISH SPEAKING-COMMUNITY

United Way of Santa Fe County
3164 Agua Fria Street
Santa Fe, 87507
April 29, 1-3 pm

Remaining Town Hall meeting topics, locations, date and times...

Please spread the word!

For more information on the gap or IT analysis, or the development of the Accountable Health Community please contact:

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